

Work Plan Progress Report

March, 2010

Wastewater Treatment Plant Project

- Total Project Cost - \$5,600,000
- BRB Construction Contract - \$4,781,895
- Construction costs incurred to date - \$4,536,941
- Other costs incurred to date - \$455,077
- Percentage of construction contract completed - 99.8%
- Change Order - time extension for painting subcontractor; looking at late-May substantial completion
- Problem with mixer "clogging" in anaerobic basins; public education campaign underway
- Completing evaluation of addition of mechanical bar screen
- Discharge Permit Renewal - new effluent requirement for dissolved oxygen (DO) - will require post-treatment aeration

Water System – Water Loss Evaluation

- Pilot leak detection Contract on Island
 - Contractor wrapping up work this month
 - Final results and findings to be presented in April
- Emergency replacement of pump/motor at Well #4
 - Contractor – “high electrical surge” destroyed equipment (lightning strike)
 - Replacement/repair cost \$39,189; insurance adjuster to write claim today

Group/Organization Rental Fee Proposal

- Two broad approaches submitted to Board for consideration at February Work Session
 - Hourly rate paid based on actual usage
 - Annual fee paid based on membership
- Two additional “compromise” options submitted in March
- Credit given to groups/orgs for financial contributions to HISID
- Target implementation January 1, 2011

District Foreclosure Process Review

- For 2nd year in a row, NRPI missed assessment deadline in October; outstanding balance of \$290,000, holding 940 properties
- Critical concern, re., unpaid property taxes by NRPI
- Additional 350 lots held by individuals also delinquent
- Presentation by Tom Dees, HIDC, regarding HI marketing, lot sales
- Communication with CapSource – has until end of March before turned over to District's Attorney
- For now, collection process continues as in past years; end of March, re-evaluate District position

Deer Management Plan

- Arkansas Game & Fish Commission – spotlight survey conducted March 30 – 31, 2009
- Calculated deer density of approx. 105 deer per square mile – “very dense population”
- AGFC Deer Program Coordinator Brad Miller – management/control options under consideration
- Southeastern Cooperative Wildlife Disease Study Group/Disease Control Unit – report indicates nutritional issues, but no disease
- First meeting held by Deer Management Advisory Group on August 18
- Survey compiled with 74 responses received - preliminary observations/recommendations from advisory group
- Advisory Group currently focusing efforts on:
 - Education – newspaper articles re., stop feeding deer, group/org presentations
 - Signage – *Deer Crossing* signs placed strategically by District; discussion underway regarding *Wildlife Sanctuary* signage
 - Data Compilation – additional deer count completed in late-February; District staff to tabulate deer/vehicle accidents

District Communications – Expanded Opportunities

- HI News distribution – recommendation to maintain quarterly full distribution
- E-newsletter, www.hisid.info –
 - Patterned after Bella Vista Village “Foresight” – weekly updates
 - Holiday Island version updated monthly
 - Info regarding District projects, community events, club/organization info/updates
 - Subscribership continues to grow since launched in 2009.....384 subscriptions
- Launch of “marketing” web sites – www.holidayislandgolf.com and www.eurekaspringsgolf.com – capture tourists planning trips to the area
- Q&A session with District Manager scheduled for Monday, March 29, 8 a.m. at Island Room; will evaluate adding evening session for April

District Employee Issues

- Finalizing development of administrative *Standard Operating Procedures* manual
 - Major categories include *general administration, finance & purchasing, and human resources*
 - Presentation to BOC tentatively scheduled for May
- *Employee Handbook* review underway
 - Last significant overhaul completed in 2002
 - District’s risk management consultant (RKF&L) currently conducting legal compliance review of document
 - Presentation to BOC tentatively scheduled for May